

The logo for THIA, featuring the letters 'THIA' in a white, sans-serif font. The letter 'i' is stylized with a green dot and a green swoosh that extends to the right, ending under the letter 'A'. The logo is set against a solid blue rectangular background.

THIA

2020

A panoramic view of the Nashville skyline at sunset. The sky is a mix of orange, pink, and purple. The city lights are on, and the buildings are reflected in the water of the river in the foreground. The large, semi-transparent text 'NASHVILLE' is overlaid on the skyline.

# NASHVILLE

22<sup>ND</sup> ANNUAL CONFERENCE

### THIA EXECUTIVE

PRESIDENT  
**Brad Dance**  
TUGO

VICE-PRESIDENT  
**Richard Ollier**  
Allianz Global Assistance

SECRETARY  
**Mindy Tarantelli**  
ScotiaLife Financial

TREASURER  
**Kim Winkworth**  
AIG

PAST PRESIDENT  
**Will McAleer**  
World Travel Protection Canada Inc

EXECUTIVE  
ADMINISTRATOR  
**Jo-Anne Liburd**

### CONFERENCE COMMITTEE

**Michael Camacho**  
CSI Brokers Inc.  
Conference Co-Chairman

**David Ewing**  
SkyAlta /Parkview Airmedical  
Conference Co-Chairman

**Lambert Boenders**  
Nordic Insurance Software

**Warren Brown**  
Verisk Risk Rating

**Ryan Lee**  
Global Excel Management Inc.

**Wenda Montgomery**  
Montgomery & Associates

**Martha Turnbull**

For our 22<sup>nd</sup> Annual THIA Conference, we will be making a return to Nashville, Tennessee. Nashville has been one of our most popular destinations to date. It is home to legendary country music venues including the Grand Ole Opry and the Ryman Auditorium. Broadway Street features many honky-tonks with live music. The conference will be held at The Westin Nashville, nestled in the heart of downtown and steps away from Music City Centre, Music Row and Broadway.

We will kick things off on Sunday evening with our welcome reception and finish things off Wednesday evening, with a closing event you will not want to miss. As is always the case with a THIA Conference, there will be ample opportunity to network. While there will not be a THIA Golf Tournament this year, Monday afternoon will see the introduction of a new event that everyone will want to participate in. Tuesday will see the morning free and sessions taking place in the afternoon, followed by a cocktail party.

Our roster of speakers is very exciting and I'm sure you will find the sessions to be engaging and thought provoking. You'll hear from Chris Overholt, former CEO of the Canadian Olympic Committee, Aly Dhalla, CEO & Co-founder of Finaeo and Chris Mathers, Crime, Terrorism and Security Expert

Please make sure to avail yourself of the Early Bird Rates. I look forward to seeing you and your cowboy hats in Nashville in April.

*Brad*

Brad Dance  
President, Travel Health Insurance Association of Canada

### Event & Conference Booth Sponsorship Opportunities

Participation in the THiA Annual Conference speaks to your commitment to the travel health insurance industry. This conference will be your opportunity to connect with leaders and decision makers from across North America.

Sponsorship is a great way to show off your company's brand and support of our Association but there are limited opportunities available!

For Conference 2020 Event Sponsorship  
Information, please contact:

**Ryan Lee**

ryan.lee@globalexcel.com

Direct: 1-647-317-5730 ext. 3268

### Exhibition Space

Once again, we are offering you the opportunity to showcase your company's products and services by inviting you to exhibit at our conference – giving you an opportunity to maximize your visibility to the delegates. If your company wishes to participate by exhibiting, we will have limited exhibition space on a first-come-first-served basis.

The exhibition will be held in the food service area guaranteeing the visibility of your company to our delegates. The cost will be \$3,250CAD until January 17<sup>th</sup>, 2020 and \$3,750 CAD on or after January 18<sup>th</sup>, 2020.

This pricing includes one (1) Conference registration.

If you are interested in taking part in this opportunity,  
please contact:

**David Ewing**

david.ewing@sky-alta.com

Direct: 1-786-574-2005

THE HOST HOTEL

# THE WESTIN

NASHVILLE



A stay at The Westin Nashville places you in the heart of Nashville, walking distance from Musicians Hall of Fame and Museum and the Frist Art Museum.

This 4-star hotel is within close proximity of Music City Center and RCA Studio B Tour.



### HOTEL RESERVATIONS:

#### SPECIAL HOTEL CONFERENCE RATES:

Room Rate: **\$290** USD per night plus applicable taxes.

To ensure availability at this rate, please reserve your hotel room early.

Your reservation must be made by Thursday, March 27<sup>th</sup>, 2020.

This rate is only valid from Sunday, April 26<sup>th</sup>, 2020 to Wednesday, April 29<sup>th</sup>, 2020 inclusive (4-nights).

Check-in: 3 p.m. | Check-Out: 12 p.m.



Reservations can be made by following the special link at: [www.thiaonline.com](http://www.thiaonline.com)

**Confirmed Speakers**  
THiA 2020 Conference



**Aly Dhalla**  
CEO & Co-founder  
of Finaeo



**Christopher Overholt**  
President and CEO,  
OverActive Media



**Spencer West**  
ME to WE Speaker,  
Visionary, Activist,  
Author



**Frank Gillingham, MD**  
Chief Medical Officer,  
Fairmount International



**Michael Collins**  
Executive Director,  
Americas, Economics  
and Peace



**Jill McCutcheon**  
Partner,  
Torys LLP



**Melissa Prado**  
Senior Associate,  
Torys LLP



**Chris Mathers**  
Crime, Terrorism and  
Security Expert



**Skip Schwartz**  
President & CEO,  
Healthcare 365



**Rebecca Brown**  
Counsel,  
Laxton Glass LLP



**Shelly Elsliger**  
President,  
Linked Express



**Gitte Bach**  
President & CEO,  
New Frontier Group

**Conference Schedule**  
THiA 2020 Conference

**Registration:**

Sunday, April 26 <sup>th</sup> , 2020	4:00 pm – 6:00 pm
Monday, April 27 <sup>th</sup> , 2020	8:00 am – 8:30 am

**Sessions:** (Includes refreshment breaks)

Monday, April 27 <sup>th</sup> , 2020	8:30 am – 12:00 pm
Tuesday, April 28 <sup>th</sup> , 2020	1:00 pm – 5:00 pm
Wednesday, April 29 <sup>th</sup> , 2020	8:30 am – 1:00 pm

**Networking Breakfasts:**

Monday, April 27 <sup>th</sup> , 2020	7:30 am – 8:30 am
Wednesday, April 29 <sup>th</sup> , 2020	7:30 am – 8:30 am

**Networking Lunch:**

Tuesday, April 28 <sup>th</sup> , 2020	11:30 am – 1:00 pm
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**Networking Reception:**

Tuesday, April 28 <sup>th</sup> , 2020	5:00 pm – 6:00 pm
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**Special Events:**

New THiA Member & First-Time Delegate Reception	Sunday, April 26 <sup>th</sup> , 2020	5:30 pm – 6:00 pm
Conference Kick-Off Cocktails The Westin Nashville, L27 Rooftop Lounge	Sunday, April 26 <sup>th</sup> , 2020	6:00 pm – 8:00 pm
Lunch at the Johnny Cash Kitchen & Saloon + Nashville Scavenger Hunt	Monday, April 27 <sup>th</sup> , 2020	12:00 pm – 4:30 pm
Closing Night Event at The Lookout at Ole Red	Wednesday, April 29 <sup>th</sup> , 2020	6:00 pm – 10:00 pm

**Unless otherwise stated, all fees shown below  
(Per Person) are expressed in Canadian Dollars**

Delegate fees include Educational Sessions, Networking Breakfasts (or Lunch on Tuesday), Refreshment Breaks, Kick-Off Cocktail Reception, Lunch at the Johnny Cash Kitchen & Saloon + Nashville Scavenger Hunt & Closing Night Event at Ole Red.

**Early Bird Rates for THiA & UStiA MEMBERS ONLY  
are available until January 31st, 2020.**

	Fees (CAD)
Early Bird for THiA & UStiA Members Only (on or before January 31 <sup>st</sup> , 2020)	\$1,525
THiA & UStiA Members Only (on or after February 1 <sup>st</sup> , 2020)	\$1,775
Non-Members	\$2,175

**Spouse/Non-Business Guest**

Fees (CAD)

**All Social Events**

\$200

(Networking Breakfasts (or Lunch on Tuesday), Refreshment Breaks, Kick-Off Cocktail Reception, Lunch at the Johnny Cash Kitchen & Saloon + Nashville Scavenger Hunt & Closing Night Event at Ole Red).

Please note: Business partners or business guests are not permitted access to the Special Events as noted above. Spouses and non-business guests are not permitted access to educational sessions

**REGISTRATION REFUNDS:**

The following cancellation penalties apply:

- 100% refund until Friday April 3<sup>rd</sup>, 2020, less \$50 administration fee
- 50% refund from Saturday April 4<sup>th</sup> to Friday April 24<sup>th</sup>, 2020
- No refunds available on or after Saturday April 25<sup>th</sup>, 2020

We strongly encourage you to ensure appropriate travel insurance coverage as we will not consider registration refunds outside of the above noted policy.

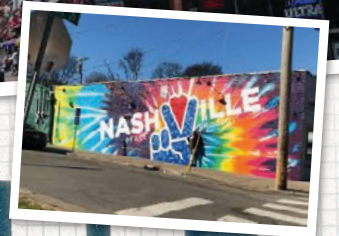
**Lunch at the Johnny Cash  
Kitchen & Saloon**

Join your fellow attendees to kick off your boot scootin' time in Nashville with a "stick to your ribs" lunch at the famous **Johnny Cash Kitchen & Saloon**. This iconic restaurant emulates the warmth and authenticity of Johnny and June Cash's well-known home!

*followed by*  
**Nashville Scavenger Hunt**

Immediately following your delicious southern meal, it will be time for a little friendly competition. We will be divided into teams and assigned a "Nashville Hunter" to commence the Nashville Scavenger Hunt. This fun and engaging activity will include photo stops, trivia questions and specific tasks that will allow you and your team to discover some of Nashville's famous downtown attractions, including the Ryman Auditorium and Country Music Hall of Fame.

No visit to music city would be complete without a few stops along Broadway to sample 'Tennessee's finest hospitality'. And for the overachievers in the group, extra credit will be available!



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